



**QUEENSLAND HEALTH PAYROLL SYSTEM  
COMMISSION OF INQUIRY**

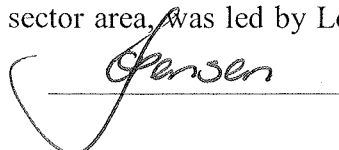
**Statement of Witness**

<i>Name of Witness</i>	Cheryl Jensen (nee Bennett)
<i>Date of Birth</i>	Known to Ashurst
<i>Address and contact details</i>	Known to Ashurst
<i>Officer taking statement</i>	Statement taken by Ashurst, solicitors for IBM Australia Ltd
<i>Date taken</i>	12 April 2013

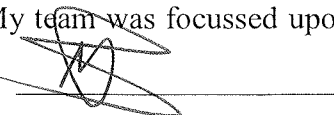
I, Cheryl Jensen state:

1. Between about October 2006 and October 2011 I was employed by IBM Australia Limited (“IBM”) as a client executive, in the Health industry area. I worked within IBM’s offices in Brisbane. I no longer work at IBM.
2. As client executive I had general responsibility for marketing and selling IBM’s IT products and services (including hardware and software) to various health providers. The primary customers I worked with were Queensland Health, the Mater Hospital and UnitingCare. I travelled around the State to various hospitals as part of this role. I was part of a team which included Cliff Bailey. I reported to Rob Pagura, who held the position of Public Sector Lead for IBM in Queensland.
3. By mid-2007 I had hundreds of contacts at Queensland Health in various hospitals around the State and within Queensland Health management, from technical engineers all the way up to the Minister. Key contacts included the Chief Information Officers from time to time and the executive and senior directors from time to time.
4. I never worked at CorpTech or with CorpTech personnel and my team was quite separate from the Global Business Services team which, in Queensland in the public sector area, was led by Lochlan Bloomfield. My team was focussed upon

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business development and product sales, whereas Mr Bloomfield's team was focussed upon doing client services work. My main involvement with Mr Bloomfield was that we both attended IBM internal weekly Public Sector team meetings in Brisbane. I recall that I also had some involvement in a few "brain storming" and strategy sessions with the wider Public Sector team (including Mr Bloomfield) relating to identifying where growth areas were and what the market needs were. Beyond that, I did not have any involvement with the work that Mr Bloomfield was doing and, specifically, I did not have any role in 2007 in assisting Global Business Services preparing material for submitting to the State in respect of the shared services initiative, including IBM's ITO response. My contact with Jason Cameron was similar to the contact I had with Mr Bloomfield.

5. The Commission has asked whether I met with Chris Prebble in 2007. I do not recall meeting him. The Commission also asked me whether I had any contact with Paul Surprenant or Joseph Sullivan. I do not know who these people are. I do not recall meeting Terry Burns at any time in 2007.
6. I was shown a document at my interview with the Commission which is a spreadsheet entitled "SSS Replanning Project – Phase 3 Rebuild / Potential Prime Contractor Evaluations". I do not recall seeing this document before, or anyone telling me that they had access to it.
7. At my interview with the Commission I was also shown an email I sent to Lochlan Bloomfield and others on 22 August 2007 with the subject line "Corptech Update". I do not now have a recollection of sending that email, but I accept that I sent it. On reading it, it appears to me that it was of the kind of email that I would have sent myself, of my own initiative, and not under any direction. I have no recollection of being asked by anyone to collect information and pass it back to IBM. I recognise the style of writing in the email as mine. The email does not appear to me to be a cut and paste from another source. I do not recall discussing the contents of the email with anyone else.
8. The email refers to "intel" by which I would have meant "information". I do not recall where the information in the email came from. My best reconstruction is

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that the information contained in the email was based on comments made during one or more conversations or meetings which could have been with partner representatives, competitors and/or IBM's client (that is, employees of IT industry companies or Queensland Health). I have no recollection of being shown documents from which I drew this information. I do not believe I would have been shown any documents at all. I am sure I would recall if any documents containing scores, or evaluations of proposals had been shown to me.

- 9. As I note in the email, I was not totally across the information which I had received. I think it unlikely that I had much understanding of the relevance, if any, of the information which is contained in the email, although I accept that the information could be regarded as sensitive and, taken in isolation, could be regarded as confidential.
- 10. There is always a lot of gossip and innuendo in the information technology industry and much of it is not concrete. Often it is unreliable. If, as I think is likely, I received this information in the usual course from meetings or conversations with partners, competitors and clients, I would not have regarded it as improper to pass it on to other employees of IBM. I would also not have assumed the information was reliable or particularly useful. But I would have sent the email for whatever it was worth, because it might potentially mean something to other IBM employees and be of some assistance to the IBM team involved in trying to get additional work through CorpTech.
- 11. I make this statement voluntarily to the Commission.

**Declaration**

This written statement by me dated 12/4/13 and contained in the pages numbered 1 to 3 is true and correct to the best of my knowledge and belief.

Signed at Jensen Brisbane Signature this 12 day of April 20 13

Witnessed:

[Signature] Signature  
Name NATALIE SATENIQUE LAZAR