

Damon Atzeni - Changes to CTD

From: Cathy Sparks
To: Brad Mammino; Dougal Ferguson; Land, Lynette; Ricoine, Roslyn; Ross Wood
Date: 17/10/2008 1:35 PM
Subject: Changes to CTD
CC: Damon Atzeni

I have been advised that Amanda and Paul have agreed that we do not change anything in the CTD unless it comes from Jason Cameron from now on. Mariza, Scott and Pennie (and their teams) will have to forward defects/issues etc to Jason who will then advise us of changes that have been made in the build which will effect the CTD. Then we update CTD accordingly.

Hope Jason doesn't go on holidays or get hit by a bus or else we will be in trouble! :)

Cathy

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Damon Atzeni - Re: Change Request Problems - BAD/CTD

From: Amanda Doughty
To: Cathy Sparks
Date: 15/10/2008 3:06 PM
Subject: Re: Change Request Problems - BAD/CTD
CC: Damon Atzeni

Cathy

This is a process to be defined by IBM (I will leave with Paul) to agree when we are notified to update the CTD.

Thanks

Amanda Doughty
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>>> Cathy Sparks 15/10/2008 2:21 pm >>>

Amanda,

We have been discussing this at A Team as it is causing a number of the potential CRs we are getting at the moment. It is STILL causing problems.

History since BAD 5:

We had been having weekly meetings with Build, Test, QHEST identifying changes required to BAD and making them when agreed or raising CR if decided this was appropriate. I have attached one of these Change Registers going back to May and BAD V5 so you can see that we ensured everyone was consulted etc and which version of BAD we agreed it should be added to.

We followed this process until we were up to BAD V6.02 when a decision was made to baseline at BAD V6.0 (note we had already made a number of changes up to 6.02 which had been built already into SAP/WB. Test team were at V6.0 so someone wiser than me decided to baseline at 6.0 not 6.02) Here is where a lot of our problems arose.

Since changing to CTD instead of BAD:

We agreed that we would only put into CTD what had already been built. This might be because of a fix to a defect or because of an approved CR. We agreed at A Team again this morning that this was to be the process.

While at that meeting this morning an email trail went around as follows:

- Dougal identified some time codes already built into WB that were not in our CTD through discussions with one of Pennie's test team
- He advised Ross who is the 'keeper of the CTD' from our end
- Ross checked with Scott (WB Build) to see if he should put them in the CTD
- Scott confirmed that Ross should update the CTD

When I got back I joined the email trail and questioned whether Scott had consulted everyone there ie Test and SAP team, and that raised a number of concerns from SAP build team regarding possible mapping not being considered. As it turned out, Scott advised that this didn't affect the mappings so all is well BUT you can see how easily our CTD and previously our BAD got out of synch with each of the teams at IBM.

If Mariza or Scott advise us to update the CTD is that enough? Do we presume they have consulted everyone and considered implications to other teams?

Cathy

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Damon Atzeni - BAD update problems

From: Cathy Sparks
To: Brad Mammino; Damon Atzeni; Dougal Ferguson; Land, Lynette; Ross Wood
Date: 14/07/2008 1:16 PM
Subject: BAD update problems
CC: Amanda Doughty

Here are examples from the IBM Mercury System of comments in issues. They require an update to a document which we will **not** call the BAD so that we record and track changes being made. These are not changes that require an RFC. They are simple clarifications resulting from defects raised by the IBM test team that result in a change being required in our '**not BAD**' document.

Paul Chiang <pzchia>, 4/07/2008: I agree that the system behaves in line with Dougal's description on how MUTOUT works, that the person who doesn't work is still paid, but should be LV_REG rather than REG (which is used for regular work).

If the BAD spreadsheet 2.2 is correct, we'll change this defect to a configuration defect, otherwise I'll close this defect when I've validated that the BAD is updated to match the system.

Paul Chiang <pzchia>, 4/07/2008: will keep defect open till BAD update has been validated. Downgraded to priority 4.

Paul Chiang <pzchia>, 4/07/2008: Dougal provided detailed verbal requirement: any day with WRK/REG will also get a SAPSHIFT time code. any week that has from Monday to Sunday a SAPSHIFT time code will get a SAPWEEK on Sunday. Just waiting to see the requirement specified in the BAD to close this defect.

Paul Chiang <pzchia>, 4/07/2008: Dougal mentioned that 351514 should not be in this Calc Group. This defect will be closed when the BAD update has been verified.

As per discussion with Amanda this morning, we can leave the BAD V6.0 alone and create a document based on the BAD that is Configuration Requirements Document (CRD) V1.0 which we can use in a similar way we used the BAD. Its versions can increment weekly 1.1, 1.2, 1.3 etc until we have something that requires an RFC which will result in a new version of the BAD. The IBM test team can use a copy of the CRD document if they request it or they can request an RFC to the BAD.

Comments? Suggestions?
Cathy

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