

D

"John Rawlinson"
<John.Rawlinson@talent2.com>
To
Sent by: "Kim Audley" <philip.hood@corpotech.qld.gov.au>
cc
<Kim.Audley@talent2.com> "Eileen Aitken"
<Eileen.Aitken@talent2.com>
Subject
RE: Our Meeting
08/08/2007 09:49
AM

Dear Philip

It would appear that our most recent correspondence to each other may have crossed paths.

By now you should be in receipt of my letter which outlines the Talent2 response to the request for Consisto extended support to 30th June 2011 which was tabled on 27th July 2007. Regrettably, our position has not changed and the discussion point that remains available relates to an upgrade to the Alesco HRIS as an interim supported solution while the Queensland Government transitions to SAP over the medium term.

I will leave you to consider my letter to you of the 6th August 2007 and would encourage you to liaise direct with Eileen Aitken if further discussion would be of benefit with regard to the upgrade opportunity.

Best Regards

John Rawlinson

(Embedded image moved to file: pic11643.jpg)

Talent2 International Limited
Level 34
360 Collins Street
Melbourne VIC 3000

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f +61 3 9918 0955
m +61 404 885 661

For further information, please view our online brochure www.talent2.com/brochure or visit our website at www.talent2.com.

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From: philip.hood@corptech.qld.gov.au [
mailto:philip.hood@corptech.qld.gov.au]
Sent: Monday, 6 August 2007 2:03 PM
To: John Rawlinson; Eileen Aitken; Eileen Aitken
Cc: darrin.bond@corptech.qld.gov.au; jane_stewart@health.qld.gov.au
Subject: Our Meeting

John and Eileen

Thank you very much for meeting with Darrin Bond and myself in Melbourne on Friday 27 July to discuss our respective plans for our organisations and a possible extension of the support and maintenance arrangements for LATTICE beyond 30 June 2008. I believe the meeting was significant as it served to clarify our current positions and how our organisations may continue to work together beyond the term of our current support arrangements for LATTICE. I am sure my colleagues in WA and NSW share my thanks.

In summary, the outcomes of the meeting from my perspective were;

1. For Talent2 to submit to CorpTech a commercial proposal detailing arrangements for a further three years of support for LATTICE beyond the current contractual term (30 June 2008),
2. For CorpTech (in conjunction with Talent2) to review Talent2's Alesco product suite and how it may be used to mitigate against service delivery risks in one or more of the Queensland Government agencies utilising LATTICE,
3. that both parties understood the importance of finalising these investigations and committed to progressing as a matter of urgency.

As CorpTech is currently finalising its re-planning and risk mitigation strategies, we would appreciate receipt of Talent2's proposal as soon as practical, if possible by the end of August. CorpTech is also keen to fully understand the Alesco product as soon as possible and would seek to gain this understanding in a similar timeframe. I wish to advise that Jane Stewart is CorpTech's nominated officer for the Alesco review. Jane's contact details are as follows;

Jane Stewart
Director HRMISU
CorpTech
Jane.Stewart@corptech.qld.gov.au
07 3006 5185

Could you please provide details of Talent2's nominated contact for Jane to liaise with in regards to Alesco.

I look forward to continuing discussions with you in the near future. Please don't hesitate to contact me if you wish to discuss any of the above or any other related issue.

Regards

Philip

Philip Hood
Deputy Executive Director
CorpTech
Level 6
61 Mary Street
Brisbane Qld 4000
Phone: 07 324 75225 Fax: 07 322 77752
Mobile: 0417 143 590
www.treasury.qld.gov.au

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E

Talent2 Pty Ltd
ABN 81 105 143 324

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f +61 3 9918 0900

Level 33, 360 Collins Street
Melbourne VIC 3000

www.talent2.com

6th August 2007

Philip Hood
Deputy Executive Director
Corp Tech
Level 6, 61 Mary Street
GPO Box 611
Brisbane 4001

Dear Philip

Talent2 Support – Consisto HRIS

Thank you for taking the lead to coordinate the meeting of Friday 27th July 2007 with Talent2 to determine if we are in a position to reconsider previous advice that extended support for the Consisto HRIS will conclude on 30th June 2008.

As you are aware and as stated in prior correspondence and meetings, the original decisions of May 2004 and December 2007, respectively were not taken lightly and considered: -

- > Existing expert resources expectations and our commitments to this team.
- > Lack of access to additional expertise in the marketplace

Since our meeting on Friday 27th July 2007, we have revisited this matter and reviewed the risk to determine if we can provide further extended Consisto HRIS support for the period 1st July 2008 to 30th June 2011. Regrettably, I need to advise that we will not be proceeding further with this option. To reiterate, we are in a position to discuss how we can work with CorpTech as part of an upgrade to the Alesco HRIS. The latter will follow the model to be adopted within WA Health and has the ability to provide a balanced outcome for both parties.

Going forward, we need to proceed with any further discussions on a one to one basis. That is, we are not in a position to negotiate with the three Consisto clients as a collective. As you will be aware, the current Agreements between our two organisations provide for reciprocity from a confidentiality perspective. As such, your support is appreciated with respect to maintaining these confidentiality provisions in any future discussions.

Sarah Stewart to attend

passion >
affinity >
innovation >



The action items from the meeting of 27th July 2007 required Talent2 to provide an initial cost comparative analysis between an upgrade to the Talent2 Alesco HRIS against the potential cost of extended support for the period July 2008 to 30th June 2011. Since the latter can only now be provided with respect to the Talent2 Alesco HRIS upgrade, please advise if this information remains of value and interest to you.

* Eileen Aitken will be in Brisbane on Friday 17th August 2007. To this end, Eileen will contact Darrin Bond direct to organize a time to meet.

Yours sincerely

John Rawlinson
Chief Executive Officer
Talent2



The Parties to this Customer Contract have executed the Customer Contract on the dates set out below

EXECUTED AS A CUSTOMER CONTRACT

EXECUTION BY GOVERNMENT PARTY:

Signed
for and on behalf of the State of Queensland (acting through
CorpTech)

by

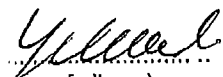
.. GEOFF WAITE
(insert name of Customer representative)


(signature of Customer representative)

this 29th day of NOVEMBER 2005.

In the presence of:

.. Philip Hood
(insert name of witness)


(signature of witness)

EXECUTION BY CONTRACTOR:

Signed
for and on behalf of

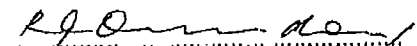
IBM Australia Limited ACN 79 000 024 733; ABN 79 000 024
733

in accordance with s.127 of the Corporations Act 2001 (Cth)

this 28th day of November 2005

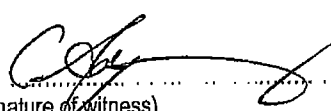
by

RICHARD J. DUNSDON,
(insert name of Authorised Signatory)


(signature of Authorised Signatory)

in the presence of

CRAIG SYDNEY
(insert name of witness)


(signature of witness)

Where an attorney or other agent executes this Customer Contract on behalf of a Contractor, the form of execution must indicate the source of this authority and such authority must be in the form of a Customer Contract and a certified copy thereof provided to the Customer.

G

From: Glen.Rodwell@treasury.qld.gov.au
Subject: Re: Access to documents.
Date: 2 March 2013 11:30 AM
To: Philip Hood Philip.Hood@health.qld.gov.au
Cc: "" melinda.pugh@crownlaw.qld.gov.au, "" Keith.Millman@treasury.qld.gov.au

Philip,

Search results shown below for your additional request for all emails containing "request for proposal" between May and October 2007:
These don't seem to be of relevance, but please advise if you would like them forwarded on.

8 results found in '_May to October 2007' matched your search. Index

Search for:

Conditions: Date... Author... Field... Form... Multiple words... Fill out example form...

Options: Use word variants ('cat' will also find 'cats') Sort results by: relevance
 Fuzzy search Search in results Last indexed: 01/03/2013

31,129 documents

	Who	Date	Time	Size	Subject
*	Martin.Josepl	26/09/2007	07:13 AM	9,593	Re: Meeting with Gartner Analyst Jim Longwood?
*	Martin.Josepl	25/09/2007	05:33 PM	25,681	Meeting with Gartner Analyst Jim Longwood?
*	Martin.Josepl	26/09/2007	09:23 AM	14,600	RE: Meeting with Gartner Analyst Jim Longwood? - NOTED IN DIARY
*	leonie.edwar	31/05/2007	11:03 PM	614,886	EXP Monthly Newsletter
*	Carol Bloomfield	28/05/2007	07:36 AM	22,505	Fw: Your weekly Gartner alerts for the week ending 27 May 2007
	Katrina MacDonald	17/09/2007	03:13 PM	427,664	Minutes of 16 August Meeting - SS CEO Governing Board Meeting attached - PRR! MEETING NOTED CK
	Christine.McK	05/09/2007	04:26 PM	2,626,027	Re: Intelligent Scanning Project - ITO Release
*	Christine.McK	02/08/2007	05:14 PM	2,535,746	Intelligent Scanning Project

Regards,
Glen

Glen Rodwell

Team Leader - Network Operations
Technology Services
Information and Communication Branch
Queensland Treasury and Trade

Phone: 07 3035 3423
Email: glen.rodwell@treasury.qld.gov.au

From: "Philip Hood" <philip_hood@health.qld.gov.au>
To: <Glen.Rodwell@treasury.qld.gov.au>, <Keith.Millman@treasury.qld.gov.au>
Cc: "Philip Hood" <Philip.Hood@health.qld.gov.au>
Date: 02/03/2013 10:47 AM
Subject: Access to documents.

Glen
Unfortunately I do need access to additional emails for May and June 2007 from or to Terry Burns or Keith Goddard and Maree Blakeney. Also emails to or from Maree Blakeney in July August and Se

Could you please acknowledge receipt.

I apologise for disturbing your weekend.

Regards

Philip

On 01/03/2013, at 9:21 PM, "<Glen.Rodwell@treasury.qld.gov.au>" <Glen.Rodwell@treasury.qld.gov.au> wrote:

No problems Philip. As mentioned earlier, please email or call me over the weekend if you require more data and ill endeavour to respond ASAP.

Regards
Glen

Sent from my iPhone

On 01/03/2013, at 16:45, "Philip Hood" <Philip.Hood@health.qld.gov.au> wrote:

Glen/Keith/Melinda
Could I please thank you and your staff for their assistance in this matter.

H

Philip Hood - Fw: Gantt Forward

From: <Glen.Rodwell@treasury.qld.gov.au>
To: "Philip Hood" <philip_hood@health.qld.gov.au>, <Keith.Millman@treasury.qld.gov.au>, <melinda.pugh@crownlaw.qld.gov.au>
Date: 2/03/2013 11:48 AM
Subject: Fw: Gantt Forward
Attachments: Replanning Phase III Schedule v0.15.mpp

Glen Rodwell
Team Leader - Network Operations
Technology Services
Information and Communication Branch
Queensland Treasury and Trade

Phone: 07 3035 3423
Email: glen.rodwell@treasury.qld.gov.au

----- Forwarded by Glen Rodwell/Treasury_QLD_GOV/AU on 02/03/2013 11:48 AM -----

Maree Blakeney/CorpTech/QTreasury To Philip Hood/CorpTech/QTreasury@QTreasury,
cc
01/08/2007 05:09 PM Subject Gantt Forward

Thanks Philip.

Cheers
Maree

Maree Blakeney
Manager, Resource Management Unit

=====
Fin Business Admin & Contracts / CorpTech
Level 6, 61 Mary Street, Brisbane, 4000
Phone: 3227 7552 ext 77552
<mailto:maree.blakeney@corpotech.qld.gov.au>
=====

----- Forwarded by Maree Blakeney/CorpTech/QTreasury on 01/08/2007 05:08 PM -----

Keith Goddard/CorpTech/QTreasury To Maree Blakeney/CorpTech/QTreasury@QTreasury, Mark
Foley/CorpTech/QTreasury@QTreasury, Susan
McLaws/CorpTech/QTreasury@QTreasury, Anthony
01/08/2007 03:59 PM Close/CorpTech/QTreasury@QTreasury
cc
Subject Gantt Forward

Maree, Anthony, Mark and Sue,

Attached is the consolidated gantt for moving forward.

It needs some refinement and input from all as we go.

Happy to take on feedback.

Please use to guide forward.

Regards

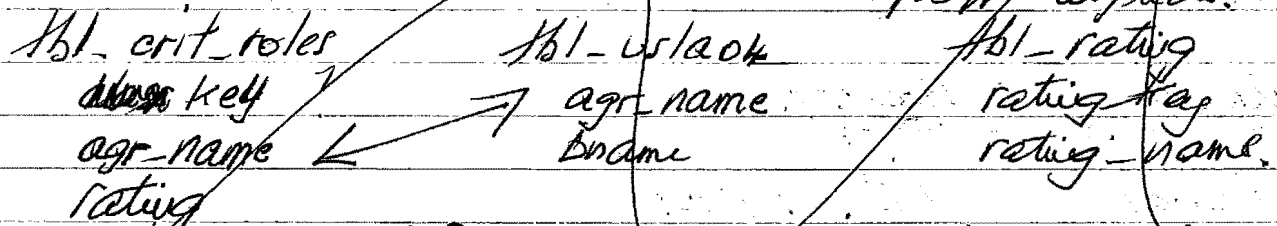
Keith Goddard
ph: 303 30395
mb: 0438 291 591

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Critical Roles - how to manage

similar to old profile conflicts.



role/pair conflicts = old profile pair conflicts.

Func Spec

- Need to identify users with a specified role which has been determined as critical or sensitive.
- Be able to report by user group and delimited by Account Group.
- Need table of critical/sensitive roles and rating

Thursday 3 August

8.30 meeting Release 4.

- EPA work on Sunday if possible if not then Monday.
- after this work is completed load the EPA roles.

Options Meeting

Stop-Model (Environment)

Q, ACS, DES (HR)	14/10/09	SAP Imp
Aurion	30/11/09	Upgrade to V10
Cluster 3	1/12/08	Tedu Upgrade E006
+ R+AH/F) + DPW		
DES		
FOH(F)	1/12/09	Imp
OH Rostering	by 31/12/09	ESP Upgrade
DETA	1/8/10	SAP

Option 2. Finish Framework ✓ see previous

Paul Sim 7.01.15

Special PEP Meeting - Level 8 Pastor House

BP-KG-IB - go through administration process

Phase III. Replanning - draft structures (2) no mention of Service Management

RFI ⇒ RFO (abbreviated process)
4 presentations

need to brief staff

* intense effort
new documents
transition

attendance at presentations SGB
IBM, SAP
need for strict confidentiality

* QAO

Strategic Plan - brief that SW was preparing
SSS Security Manual -

Release of contract - Kelly B.

Audit Status Reports

2007-13. Review Implementation of Rees

Top 20. Education +
Research

Calendar Entry

Meeting

Subject Meeting with Accenture - Doug Snedden, David F, Phillip Hood
Chair Gerard Bradley/TO/QTreasury
Starts Wed 12/12/2007 04:30 PM **Sent By** Tania Byriel
When **Ends** Wed 12/12/2007 05:30 PM **1 hour**
Where Location (Conference Room B)
Invitees Required (to) David K Ford/TO/QTreasury@QTreasury, Phillip Hood/CorpTech/QTreasury@QTreasury
Categorize

Description

Your Notes

4

Philip Hood - Fw: RFO Completion Schedule & Evaluation Panel

From: <Glen.Rodwell@treasury.qld.gov.au>
To: "Philip Hood" <Philip_Hood@health.qld.gov.au>
Date: 1/03/2013 4:12 PM
Subject: Fw: RFO Completion Schedule & Evaluation Panel

Glen Rodwell

Team Leader - Network Operations
Technology Services
Information and Communication Branch
Queensland Treasury and Trade

Phone: 07 3035 3423

Email: glen.rodwell@treasury.qld.gov.au

----- Forwarded by Glen Rodwell/Treasury_QLD_GOV/AU on 01/03/2013 04:11 PM -----

Keith Goddard/CorpTech/QTreasury

31/08/2007 05:47 PM

To Darrin Bond/CorpTech/QTreasury@QTreasury, Jan Dalton/CorpTech/QTreasury@QTreasury, Barbara Perrott/SSA/QTreasury@QTreasury, Brett Matthews/SSA/QTreasury@QTreasury, Philip Hood/CorpTech/QTreasury@QTreasury, David Ekert/CorpTech/QTreasury@QTreasury, Terry Burns/CorpTech/QTreasury@QTreasury, terry@cav-risk.com, david@davidekert.com.au, Michael Lewis/SSA/QTreasury@QTreasury, Michael Kells/QSuper_QLD_GOV/AU@QSuper, mikelewis49@yahoo.com, ama44126@bigpond.net.au,

cc Trish Brabyn/CorpTech/QTreasury@QTreasury

Subject RFO Completion Schedule & Evaluation Panel

SEG,

As per Friday discussions:

1. Please forward evaluation panel nominees to Keith Goddard and Trish Brabyn. We will package up and feedback with categories - draft for discussion.

2. The schedule to get the RFO out the door is:

Friday - Keith / Trish / Maree finalise latest changes and distribute for SEG review

Saturday and Sunday - SEG review and provide feedback to Keith (keith.goddard.infmtx@bigpond.com + work email)

Sunday - Keith enjoys full on pampering by Goddard Clan for fathers day then settles in with a few beers to update the RFO document from 5:00 pm Sunday.

Monday - Keith / Trish / Maree / Terry work with John Swinson to finalise RFO

Monday - Brett and Darrin drive the finalisation of the scope documents to be attached to the RFO

Monday - Trish finalises compilation of the Attachments to RFO

Monday - Brett coordinates things for Tuesdays RFO SSP briefing / review

Monday - Katrina / Janelle arrange Wednesday review by UT and Steering Group and LSU (+ John Swinson)

Tuesday - Brett briefs the SSP's on the RFO - hard copy made available after meeting for closer review (on site)

Wednesday - Review by UT and Steering Group

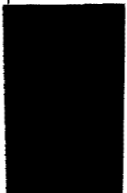
Keith Goddard
ph: 303 30395
mb: 0438 291 591

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*****:

Maree
 Blakeney/CorpTech
 /QTreasury To
 Philip
 25/09/2007 12:22 Hood/CorpTech/QTreasury@QTreasury,
 PM joanne.bugden@justice.qld.gov.au,
 Colleen
 Orange/CorpTech/QTreasury@QTreasury
 cc
 Shaurin
 Shah/CorpTech/QTreasury@QTreasury,
 Keith
 Goddard/CorpTech/QTreasury@QTreasur
 y
 Subject
 Re: Fw: Accenture's Clarification
 Request(Document link: Philip Hood)



Hi Philip and Joanne,

Please find attached a draft response to Accenture regarding the pricing schedule for Knowledge Transfer. Can you please review and provide comments.

(See attached file: PC014_Accenture_Pricing Schedule_070924_draft response.doc)

Question

Accenture is seeking clarification on CorpTech's expectation/assumption regarding the Knowledge Transfer pricing table in Schedule 4. Pricing tables in Schedule 4 reflect the structure detailed in Part D Statements of Work except for this Knowledge Transfer table.

Clarification is sought as to whether there is a particular statement of work or ITO reference that this Knowledge Transfer pricing table is referring to eg. section 1.5.2 Resourcing and Capability or Section 1.7 related to Knowledge Transfer, Training and Documentation.

Is this table intended to capture knowledge transfer related to and included within individual releases, or is there expected to be separate knowledge transfer costs either in parallel or at the end of the program schedule?

Response:

Where the Contractor is required to undertake Knowledge Transfer, including the provision of documentation for the Initial Statement of Work and Future Statements of Work the knowledge transfer strategies are to be detailed in Part D Sections 1.5, 1.6 and 1.7, and the price for such are to be included

AM cc
Terry
Burns/CorpTech/QTreasury@QTreasury,
Philip
Hood/CorpTech/QTreasury@QTreasury
Subject
Re: Accenture's Clarification
Request(Document link: Philip Hood)

Shaurin,

Could you please consult with Phil Hood as to his requirements in this area. Phil was the primary architect for this aspect.

Thanks

Keith Goddard
ph: 303 30395
mb: 0438 291 591

Shaurin
Shah/CorpTech/QTreasury
To
Keith
24/09/2007 10:47 AM Goddard/CorpTech/QTreasury@QTreasury,
Terry
Burns/CorpTech/QTreasury@QTreasury
cc
Subject
Accenture's Clarification Request

Hi Keith/Terry,

Accenture is seeking clarification on the Knowledge Transfer as described below. Currently we haven't put any specific reference to KT in PartD and in Schedule 4 it is only covered under 2B.
(My view is we should have asked for a Knowledge Transfer quote for 1E, 1F, 1G, 1H and 2A which would be the End-of Release KT for 1F, 1G, 1H and

2A)

Accenture is seeking clarification on CorpTech's expectation/assumption regarding the Knowledge Transfer pricing table in Schedule 4. Pricing tables in Schedule 4 reflect the structure detailed in Part D Statements of Work except for this Knowledge Transfer table.

Clarification is sought as to whether there is a particular statement of work or ITO reference that this Knowledge Transfer pricing table is referring to eg. section 1.5.2 Resourcing and Capability or Section 1.7 related to Knowledge Transfer, Training and Documentation.

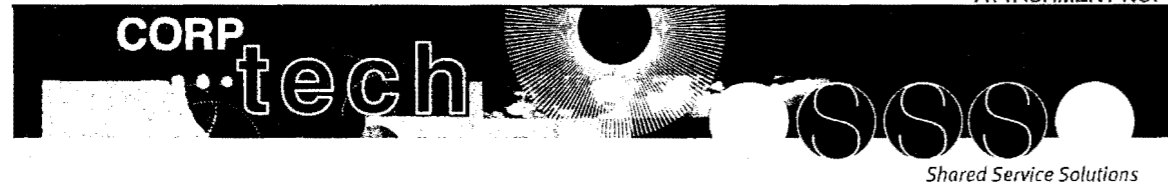
Is this table intended to capture knowledge transfer related to and included within individual releases, or is there expected to be separate knowledge transfer costs either in parallel or at the end of the program schedule?

..Kind regards,
Shaurin Shah
Implementation Project Manager
Shared Service Solutions, CorpTech
Level 9, 60 Edward St
Telephone: 303 30442 (Short Dial: 30442)
Mobile: 0448 148 544
email : shaurin.shah@corptech.qld.gov.au

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Invitation to Offer No: 435/000334
SSS Program Prime Contractor
Clarification Request

Date	24 th September 2007
Requested by	Janine Griffiths
Response required by:	24 th September 2007
Purpose	Clarification of Knowledge Transfer Pricing Table
Reference	Knowledge Transfer Pricing Table on Page 73 of ITO

Clarification Question

No.	Question
1	<p>Accenture is seeking clarification on CorpTech's expectation/assumption regarding the Knowledge Transfer pricing table in Schedule 4. Pricing tables in Schedule 4 reflect the structure detailed in Part D Statements of Work except for this Knowledge Transfer table.</p> <p>Clarification is sought as to whether there is a particular statement of work or ITO reference that this Knowledge Transfer pricing table is referring to eg. section 1.5.2 Resourcing and Capability or Section 1.7 related to Knowledge Transfer, Training and Documentation.</p> <p>Is this table intended to capture knowledge transfer related to and included within individual releases, or is there expected to be separate knowledge transfer costs either in parallel or at the end of the program schedule?</p>

Response

No.	Response
	<p>Where the Contractor is required to undertake Knowledge Transfer, including the provision of documentation for the Initial Statement of Work and Future Statements of Work the knowledge transfer strategies are to be detailed in Part D Sections 1.5, 1.6 and 1.7, and the price for such are to be included in the Fixed Price and Best Estimates relating to each line item in Schedule 4, Pricing.</p> <p>Where the Contractor offers additional Knowledge Transfer strategies to meet the Customers on going requirements, the Contractor is to detail the course, training methodologies, deliverables, timeframes and price in the Knowledge Transfer table in Schedule 4.</p>

Calendar Entry

Meeting

Notify me 
 Mark Private Pencil In

Subject	Comprehensive walk through of RFO	
When	Starts	Wed 05/09/2007 08:00 AM
	Ends	Wed 05/09/2007 11:00 AM 3 hours
Invites	Required (to)	Barbara Perrot/SSA/QTreasury@QTreasury, Brett Matthews/SSA/QTreasury@QTreasury, Darrin Bond/CorpTech/QTreasury@QTreasury, David Eker/CorpTech/QTreasury@QTreasury, Jan Dalton/CorpTech/QTreasury@QTreasury, Joanne Bugden/CorpTech/QTreasury@QTreasury,
		<input type="checkbox"/>
Chair	Terry Burns/CorpTech/QTreasury	
Sent By	Kirsty Trusz	
Where	Location	Santos House - Goodwill Bridge Room
Categorize		

Description

Which will be sent out at 5pm this afternoon.

If you have any queries please give Keith Goddard a call.


Thanks

Your Notes

3

Calendar Entry

Meeting

Notify me  Mark Private Pencil In

Subject	Request for offer walk through - process & scope	Chair	Terry Burns/CorpTech/QTreasury
When	Starts Wed 05/09/2007 03:00 PM Ends Wed 05/09/2007 05:00 PM 2 hours	Sent By	Kirsty Trusz
Invitees	Required (to) Barbara Perroti/SSA/QTreasury@QTreasury, Brett Matthews/SSA/QTreasury@QTreasury, David K Ford/TO/QTreasury@QTreasury, Gerard Bradley/TO/QTreasury@QTreasury, john.swinson@mallesons.com, Keith Goddard/CorpTech/QTreasury@QTreasury, Keith Millman/TO/QTreasury@QTreasury.	Where	Location Conference Room A, Lvl 9 Executive Build, 100 George Street
Description			
Your Notes			

Calendar Entry

Meeting

Notify me 
 Mark Private Pencil in

Subject	RFO Review Level 8 Goodwill Bridge Room	Chair	Keith Goddard/CorpTech/QTreasury
When	Starts Thu 06/09/2007 09:00 AM Ends Thu 06/09/2007 12:00 PM 3 hours	Where	Location
Invitees	Required (to) Brett Matthews/SSA/QTreasury@QTreasury, Darrin Bond/CorpTech/QTreasury@QTreasury, Maree Blakeney/CorpTech/QTreasury@QTreasury, Philip Hood/CorpTech/QTreasury@QTreasury Optional (cc) Shaurin Shah/CorpTech/QTreasury@QTreasury, Trish Brabyn/CorpTech/QTreasury@QTreasury	Categorize	
Description			
Your Notes			

Calendar Entry


Meeting

Notify me 
 Mark Private Pencil In

Subject	RFO Review / Refinement	Chair	Maree Blakeney/CorpTech/QTreasury
When	Starts Fri 07/09/2007 09:00 AM Ends Fri 07/09/2007 05:00 PM 8 hours	Where	Location Rooms Level 6 Executive Director Meeting Room/OMEC@QTreasury
Invitees	Required (to) Brett Matthews/SSA/QTreasury@QTreasury, Damin Bond/CorpTech/QTreasury@QTreasury, Joanne Bugden/CorpTech/QTreasury@QTreasury, Keith Goddard/CorpTech/QTreasury@QTreasury, Michael Lewis/SSA/QTreasury@QTreasury, Philip Hood/CorpTech/QTreasury@QTreasury, Optional (cc) Shaurin Shah/CorpTech/QTreasury@QTreasury	Categorize	
Description	Level 6 Ex Director Room is booked for the day. Please attend as required.		
Your Notes			

ITD Issue Date:		ITD Closing Date:		Score Range is 0 to 5: 0-Fail, 1-Minimal Response, 3-Pass and 5-Top Score.																							
Team: Operations & Support		Team Lead: Philip Hood		Team Weighting: 10%																							
Team	Sub Categories	Roland Smith	Philip Hood	Moderated Score	Vendor Avg Score	Team Weighting	Vendor Weighted Score																				
Lead: Philip Hood	Resolution Complexity Q: 10, 13, 14, 15, 25, 31, 32, 36, 37, 38, 39, 40, 55			1.3																							
Roland Smith	Knowledge Transition and Management Q: 53, 64, 76, 78, 79, 80, 81, 82, 83			2.58	2.01	10.0%	0.20																				
	Production Operations and Support Q: 17, 18, 20, 21, 22, 23, 24, 26, 30, 34, 35, 54, 77, 89, 91, 92			2.18																							
<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="5">Score Distribution</th> </tr> <tr> <td>C1</td> <td>C2</td> <td>C4</td> <td>C5</td> <td></td> </tr> <tr> <td>40%</td> <td>25%</td> <td>10%</td> <td>25%</td> <td></td> </tr> <tr> <td>0.08</td> <td>0.05</td> <td>0.02</td> <td>0.05</td> <td></td> </tr> </table>								Score Distribution					C1	C2	C4	C5		40%	25%	10%	25%		0.08	0.05	0.02	0.05	
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Team	Sub Categories	Roland Smith	Philip Hood	Moderated Score	Vendor Avg Score	Team Weighting	Vendor Weighted Score																				
Lead: Philip Hood	Resolution Complexity Q: 10, 13, 14, 15, 25, 31, 32, 36, 37, 38, 39, 40, 55			3.2																							
Roland Smith	Knowledge Transition and Management Q: 53, 64, 76, 78, 79, 80, 81, 82, 83			3.61	3.18	10.0%	0.35																				
	Production Operations and Support Q: 17, 18, 20, 21, 22, 23, 24, 26, 30, 34, 35, 54, 77, 89, 91, 92			3.04																							
<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="5">Score Distribution</th> </tr> <tr> <td>C1</td> <td>C2</td> <td>C4</td> <td>C5</td> <td></td> </tr> <tr> <td>40%</td> <td>25%</td> <td>10%</td> <td>25%</td> <td></td> </tr> <tr> <td>0.14</td> <td>0.09</td> <td>0.03</td> <td>0.09</td> <td></td> </tr> </table>								Score Distribution					C1	C2	C4	C5		40%	25%	10%	25%		0.14	0.09	0.03	0.09	
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Team	Sub Categories	Roland Smith	Philip Hood	Moderated Score	Vendor Avg Score	Team Weighting	Vendor Weighted Score																				
Lead: Philip Hood	Resolution Complexity Q: 10, 13, 14, 15, 25, 31, 32, 36, 37, 38, 39, 40, 55			3.4																							
Roland Smith	Knowledge Transition and Management Q: 53, 64, 76, 78, 79, 80, 81, 82, 83			3	3.32	10.0%	0.33																				
	Production Operations and Support Q: 17, 18, 20, 21, 22, 23, 24, 26, 30, 34, 35, 54, 77, 89, 91, 92			3.55																							
<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="5">Score Distribution</th> </tr> <tr> <td>C1</td> <td>C2</td> <td>C4</td> <td>C5</td> <td></td> </tr> <tr> <td>40%</td> <td>25%</td> <td>10%</td> <td>25%</td> <td></td> </tr> <tr> <td>0.13</td> <td>0.08</td> <td>0.03</td> <td>0.08</td> <td></td> </tr> </table>								Score Distribution					C1	C2	C4	C5		40%	25%	10%	25%		0.13	0.08	0.03	0.08	
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C1	C2	C4	C5																								
40%	25%	10%	25%																								
0.13	0.08	0.03	0.08																								
ITD Criteria: C1) The Solution, Understanding the Customer's functional and technical requirements in delivering effective business outcomes for the SSS program C2) Proven Program and Project Management ability C3) Value for Money C4) Ability to schedule and deliver on time to meet the requirements of the work-streams and the overall Solution C5) Proven ability to deliver work packages that meet defined quality criteria.																											
Recommendation Justification for Subcategory 1: The product not proposed by Accenture which seeks to replace Recruit ASP and Saba with SAP core products did not reduce the overall solution complexity of support and operation when compared to the current product mix. The benefits of the proposed SAP product does not outweigh the benefits of investment in support capability which has been developed within CorpTech. In addition the proposed use of Workbrain as the award interpretation engine will simplify ongoing support and maintenance of the complex award requirements of Queensland Government. For these reasons IBM scored higher than Accenture in this subcategory.																											
Justification for Subcategory 2: Accenture's detailed Knowledge Management, Transition strategies and associated processes emphasise orientation and building foundation skills across CorpTech. However while the strategies are strong, they are primarily targeted at the build and implementation teams. Their application to build capability within the existing support areas is less strong. For these reasons the Accenture response was considered stronger than that of IBM.																											
Justification for Subcategory 3: Accenture's rigorous handover processes and the maintenance of support continuity are sound. This is tempered by the implementation timelines for the LATTICE Agencies which require longer term support effort by CorpTech Serv. Effective documentation management methodologies are integral to the solution and support handover activities. Although the scores are extremely close Accenture scored slightly higher than IBM.																											
Overall Summary: IBM's proposed use of Workbrain as the award Interpretation engine for all agencies, but specifically those utilising LATTICE and importantly Queensland Health, provides the greatest mitigation against LATTICE support risk. Accenture's proposed use of Workbrain as the award Interpretation engine for all agencies, but specifically those utilising LATTICE and importantly Queensland Health, provides the greatest mitigation against LATTICE support risk. Accenture's proposed use of Workbrain as the award Interpretation engine for all agencies, but specifically those utilising LATTICE and importantly Queensland Health, provides the greatest mitigation against LATTICE support risk. Accenture's proposed use of Workbrain as the award Interpretation engine for all agencies, but specifically those utilising LATTICE and importantly Queensland Health, provides the greatest mitigation against LATTICE support risk.																											
As per the Treasury Delegation Policy, expenditure and contractor engagement approval will be obtained.																											
This evaluation was conducted in accordance with the agreed and signed-off Contractor Evaluation process.																											
Recommended: Team Lead: _____ Panel Member: _____ Panel Member: _____																											

Z

Notify me 
 Mark Private Pencil In

Supplier Briefing Process

Starts Mon 17/09/2007 10:00 AM
Ends Mon 17/09/2007 11:00 AM 1 hour

Required to: Barbara Perrot/SSA/QTreasury@QTreasury, Brett Matthews/SSA/QTreasury@QTreasury,
Darrin Bend/CorpTech/QTreasury@QTreasury, Keith Goddard/CorpTech/QTreasury@QTreasury,
Maree Blakeney/CorpTech/QTreasury@QTreasury, Philip Hood/CorpTech/QTreasury@QTreasury,

Chair Terry Burns/CorpTech/QTreasury

Sent By Kirsty Trusz

Where Location Training Room Level 6, 61 Mary Street

Categorize



Supplier briefing process 17092007.doc

6

Supplier Briefing Process

10.00 – 11.00pm, Monday 17 September 2007

Training Room – Level 6, 61 Mary Street

Agenda

Attendees:	Observers	Apologies
Barbara Perrott Terry Burns Keith Goddard Maree Blakeney John Swinson Keith Millman Philip Hood Darrin Bond Brett Matthews Shaurin Shah		
Representatives: IBM Accenture LogicaCMG		
Agenda Item		
1. Welcome	Discussion	Terry Burns (Chair)
2. Introduction	Discussion	Barbara Perrott
3. Legal clarification	Discussion	John Swinson
4. Probity process	Discussion	Keith Millman
5. ITO and attachments walkthrough / Q & A	Discussion	Keith Goddard

Q



Queensland Health

Enquiries to: Anthony Price
Telephone: 3234 1813
Facsimile: 3406 7665
File Ref: TP:LA

Mr P Hood
Deputy Executive Director
CorpTech
GPO Box 5078
BRISBANE QLD 4001

Dear Philip

The QHEST Program, in partnership with CorpTech and CorpTech's prime contractor IBM, is leading the implementation of the whole of Government (woG) Enterprise Resource Planning (ERP) solution within Queensland Health. As you would be aware there have been significant changes in the operation of the QHEST Program in the past few months.

We have reviewed and restructured the Governance arrangements for QHEST including a new Program Board. Subsequent to this Committees have been set up within the Governance structure and the QHIC Steering Committee has been reformed with new membership. I would like to invite you to join this Committee as an advisor. It is important to us to have involvement from Service Management as we take this project forward to implementation stage. I would value your input and knowledge from this perspective.

The Steering Committee meets fortnightly on Wednesday morning at Level 24, 307 Queen Street from 10 am until 11 am. The next meeting is Wednesday 16 July 2008.

Yours sincerely

A handwritten signature in black ink, appearing to read "Anthony Price".

Anthony Price
Director QHEST
14 / 07 /2008

Office
QHEST
Level 24, 307 Queen Street
BRISBANE QLD 4000

Postal
GPO Box 48
Brisbane Qld 4000

Phone
3234 1813

Fax
3406 7665

QHIC Project
Governance Model

R

Version 2.0
14th September 2008

Commercial in Confidence

| Version 2.0

Governance Framework

QHEST/ERP Board

QHIC Steering Committee

External Reviews

Internal Reviews

Project Directorate Review

Design & Build

SAP
Workbrain
Interfaces
Legacy
Process

Testing

System Test
SIT
PPRT
Stress & Volume
Performance
UAT (including
HR↔FI)

Business Readiness

Training
Change
Comms

Implementation

Rehearsals
Cutover
Technical
readiness
Operational
readiness

Services

Technology
SMO
Data
Environments
Software Maintenance
XI & Security
Connectivity

Internal Reviews

- Project Directorate Review covering the entire project and providing an agreed status report to the QHIC Steering Committee
- Work area reviews for each of the following workstreams:
 - ***Design and Build – the work to complete all aspects of the build of the QHIC Solution***
 - ***Testing – the work to complete all aspects of Testing***
 - ***Business Readiness – the work to ensure the Business is ready to use the delivered solution***
 - ***Implementation – the work to implement the solution including rehearsals and cutover***
 - ***Services – the Technology, Service Management and Data work to provision platforms, connectivity, environments and Data for the remainder of the project***
- Run every week
- Report every week

Attendance at Project Directorate Review

Title	Name
QHEST Program Director	Terry Burns (Chair)
QHEST Project Director	Tony Price
QHEST Program Lead	Amanda Doughty
QH SSP Lead	Janette Jones
IBM Project Director	Paul Hickey
IBM Project Manager	Jason Cameron
Service Management	Jane Stewart
Technology	Nicola Stubbings
Enterprise Architect	Shaurin Shah

Work Area Reviews

- ▣ Each review chaired by one of :
 - *QHEST Program Director*
 - *QHEST Program lead*
 - *IBM Project Director*
 - *IBM Project Manager*
- ▣ Attendance will vary but will include:
 - *At least one of the candidates to chair the review*
 - *The overall workstream leader*
 - *Each team leader who provides a status report*
- ▣ Run every week
- ▣ Report every week

Format and Timing of Internal Reviews

Name	Timing	Duration	Inputs	Outputs
Design and Build	Monday @ 14:00	1 hour	Status Report Change Request log Issues and Risks	Actions Agreed Status Report Escalations and Notifications
Testing	Tuesday @ 09:00	2 hour	Testing area reports Overall Testing Status Report Issues and Risks	Actions Agreed Testing Status Report Escalations and Notifications
Business Readiness	Monday @ 12:00	1 hour	Team Reports Overall Status Report Issues and Risks	Actions Agreed Status Report Escalations and Notifications
Implementation	Monday @ 11:00	1 hour	Team Reports Overall Status Report Issues and Risks	Actions Agreed Status Report Escalations and Notifications
Services	Monday @ 10:00	1 hour	Team Reports Overall Status Report Issues and Risks	Actions Agreed Status Report Escalations and Notifications
Project Directorate	Tuesdays @ 15:00	2 hours	Project Report Workstream Reports Project Schedule Issues and Risks Escalations and Notifications	Actions Escalations Approved Project Report

External Reviews

- Established to provide communications and manage escalations

- Based on:
 - ***Overall Whole of Government Program Information Interchange via Executive Steering Committee***
 - ESC held every other Thursday @ 14:00

 - ***Queensland Health oversight via QHIC Steering Committee***
 - QHIC Steering Committee held every other Wednesday @ 10:00
 - 10.00 – 10.30 Queensland Health members only
 - 10.30 – 11.30 IBM Report and Review

Attendance at QHIC Steering Committee

Title	Name
Executive Director Corporate Services	Peter Douglas (Chair)
QHEST Program Director	Terry Burns
QHEST Project Director	Tony Price
QHEST Program Lead	Amanda Doughty
Director HR Branch	Russ Wilde
Director Finance Branch	Brigid Bourke
Executive Director SSP	Paul Monaghan
IBM Program Director	Bill Doak
IBM Project Director	Paul Hickey
Program Delivery Director	James Brown

DAO Meeting - Neil J. John Welch, Ross Schramburg, Nick A.
 · Review of Information to Agencies
 · Assurance Framework

Wan Catchup

- Gartner - who can attend
- DSD happy with interim solution
- comfortable to keep the interim
- Business Unit Plan - underway
- Temporary entitlement for LSH.

Wednesday 26 September

ST Sessions - First session

ST Structure - Aim to establish high level structure and evaluate and fill the Director and Assistant Director positions by Dec. [Tom Gordon - concerns re TB/Accenture/Arena - Training Services] and the RFO. Payroll Bureau Steering Committee. To raise with Maree.

Change Meeting Monday

Paddy + Darrin to be invited.

Thursday 27 September

SEB/SLT

meeting format / reporting format / cycle
 accommodation consolidation. Prime needs.
 put SKT back in the driver's seat - change is happening.
 feedback from staff sessions
 HL - SDA, SPO John Beston setup (BP)
 composition of the ITO contract negotiation panel.

192.168.160.112 sa
 esa.sg.lutoos
 Administrator

Monday 1 October

Spoke to Maree Blakney re query raised by
 Tom Gordon (26/9/07) - need to email Tom.

Annette Smith 38360964 DPE - looking at
 the MINCON issue.

RFE Process and Approval

Dave Jackson CISF

Rob Pedler - re unused support hours
 meeting to be arranged.

SLT - build Santos House

- IT Network
- Keys for rooms } Philp to discuss with Maree
- References
- Contract negotiation document circulated
- John Swinor away
- ✓* • Copy of Lattice Report ⇒ BP, TB
- ✓* • Update HB documents
- ✓* • Update Sewier Park Paper

eDRMS

• legal opinion

DISCLOSURE CONFLICT OF INTEREST

EVALUATION OF Phase III Rebuild Project

ACKNOWLEDGMENT OF OBLIGATION

By this declaration dated the 7th day of August 2007
I, Philip J Hood within the position of Deputy Executive Director
(name) (position)

Acknowledge and agree to the following:

1. CONFIDENTIALITY OBLIGATIONS

- 1.1 In the course of performing services for the Treasury Department relating to the evaluation of offers process, I will be exposed to information which is confidential.
- 1.2 Improper use or disclosure of that information could jeopardise or invalidate the evaluation process and may severely damage the Department's ability to perform its governmental/statutory functions.
- 1.3 I am aware of my obligations under the legislation which governs my employment (and associated code of conduct) to take all reasonable steps in ensuring the Department's confidential information is kept confidential and in performing those services faithfully and without any conflicting interest.
- 1.4 I am aware that under the Criminal Justice Act 1989, disclosure of confidential information is Official Misconduct and as such is punishable by imprisonment.

2. CONFLICT OF INTEREST

- 2.1 I warrant that before signing this declaration, I have disclosed **on this document** all the past, current and anticipated interests which may conflict with my impartial involvement in the evaluation process.
- 2.2 I agree that during the course of the evaluation process I shall not engage in the activity or obtain any interest likely to conflict with my impartiality in respect of this project. In the event that such an activity or interest arises, I shall immediately disclose it to the Department.

Signed: [Signature]
Name: PJ Hood
Date: 7/8/07

Witnessed: [Signature]
Name: Jo Anne Cooper
Date: 7/8/07

DECLARATION OF CONFLICT OF INTEREST

I declare that the following are all the past, current and anticipated interests which may conflict with my impartial involvement in the evaluation process. (if none write NONE)

None

(Continued overleaf if necessary)

Signed: [Signature] Date: 7/8/07
NAME (Print): PJ Hood

OTEC - Lee P. Doug S.

- need earlier visibility of program of work.
- * - OP 16197 - why reluctant to use ICE contract.
- High risk - Is December/November DES/DCS
- * - Who is paying for 100 mb links
- * - need to extend ICE Arion + ICE SAP
- price should drop
- * - OTEC site + phone
- CorpTech change process - absum of business impact on the form.

Monday 8 October

OSF - Lynne H + Scott Mac -
linking CSS changes to SSS documentation
Regression requirements for RS (Ross Gibb)
+ SRT

Mentoring - work out the staffing.
Knowledge management - Is there an
issue template.

Tuesday 9 October

Multiple discussions with AP, QAO - John Welsh, Ross
Schanburg.

CAA Arion - looking for an AOB

- * closed no successful applicants.
- any interest from CorpTech

ATO - Team Leader Meeting

- * Spoke to Ian re 2 weeks notice to allow resignation.

Wednesday 10 October

Aim to finish scoring and draft report by am 11/10
Meeting at 9 am Thursday.

✓ Sandra B suggested I elect in with Scott.

* SPPE progress on recommendations.
emailed Glenn Barrett 11/10/07.

Offet SC

✓ need to resolve AMIS issue - spoke to Max

Thursday 11 October

✓ ring Max, Centrelink

p22 CITEC issues 1919 Suson Procedure + Spreadsheets.

✓ CAA Aob position - spoke to Adrian Fiehle

✓ David Ekert re DAO 40138

monthly meeting Geraldine O'Grady - need to arrange

R4 meeting DETA / CorpTech.
19th Floor @ 3 pm

DETA

Vendor creation - taking 15 minutes

was 2 minutes now taking 15 minutes

screen refresh

is it process or is it technical

DETA finding a position in P1

R4 Outstanding 48 → 34

providing to p 10

issue is visibility of progress

#1 issue is with SSF PPO

HR Mini Master creation

4, 5, 6 relate to EDI