


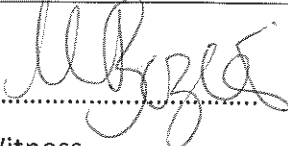
Queensland Health Payroll System Commission of Inquiry

STATEMENT OF JOANNE BUGDEN

I, JOANNE BUGDEN of an address known to Crown Law, state as follows:

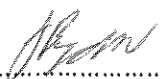
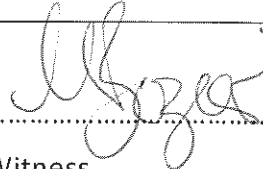
Background

1. I hold a Bachelor of Business, Masters in Financial Management and a Graduate Certificate in Public Sector Management. I'm a Certified Practising Accountant. At the time I was employed at CorpTech I did not have my Graduate Certificate in Public Sector Management.
2. I am presently employed as the Director of Reporting, Finance and Community Engagement at the Department of Justice and Attorney-General (DJAG). I have held this position since August 2011.
3. I have previously held the following positions within the Queensland government:
 - a. Finance roles at Goprint between August 1992 and January 1998;
 - b. Financial and Business Analyst at the Department of Natural Resources between January 1998 to October 1999;
 - c. Finance Manager roles at the Department of Natural Resources February 2000 to October 2004;
 - d. Director, Finance, Business Administration and Contracts at CorpTech from October 2004 to September 2007;
 - e. Assistant Director, Financial Services Branch at DJAG from September 2007 to March 2008;
 - f. Assistant Director, Queensland Civil and Administrative Tribunal Project at DJAG from March 2008 to December 2009;
 - g. Director of Business, Analysis and Review at DJAG between January 2010 to August 2011.

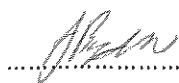
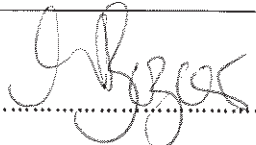
 Joanne Bugden	 Witness
---	--

Employment with CorpTech

4. I was the Director of Finance, Business Administration and Contracts at CorpTech between October 2004 and 7 September 2007.
5. I was primarily responsible for the financial management of CorpTech. I had responsibility for reporting on the financial activities of the organisation as well as monitoring against budgets and preparing submissions for the Cabinet Budget Review Committee.
6. I was responsible also for the administrative functions in terms of looking after the accommodation, stationery requirements and generic administrative type functions.
7. With respect to the contracts, there were two areas of my involvement. I was responsible for contract management of existing contracts, such as vendors that supported the legacy systems within CorpTech. I was also responsible for the administration of over 200 contractors engaged by CorpTech for the Shared Service Solutions Initiative (SSS Initiative).
8. The SSS Initiative was the design, build and implementation of the new finance and HR systems for the Queensland government. The contractors were primarily engaged in IT activities. The contractors were generally from Logica, SAP, IBM and Accenture. There were a small number of people from smaller firms such as Pendragon.
9. No part of my role included the procurement of contracts or probity checks in relation to tender processes.

 Joanne Bugden	 Witness
---	--

10. When I commenced with CorpTech in October 2004, the Executive Director of CorpTech was Geoff Waite.
11. In or about June 2007, Geoff Waite left CorpTech and Barbara Perrott was appointed as Executive Director. I do not recall whether Barbara Perrott acted as Executive Director prior to her formal appointment.
12. Philip Hood was the Deputy Executive Director of CorpTech throughout the whole time that I was there.
13. My direct supervisor during late 2007 was Jan Dalton. Prior to Jan my direct supervisor was Barbara Perrott and prior to Barbara commencing, Geoff Waite. I do recall that there was a senior management team that comprised Geoff Waite (and then Barbara Perrott), Philip Hood, Darrin Bond, and Jan Dalton. I had a lot of day to day involvement with that team through the nature of the financial role that I performed.
14. I reported to Jan Dalton during the period of mid to late 2007. I did not report to Barbara Perrott during this time.
15. In my role the following people reported to me:
 - a. Gaylene Jarman, Finance Manager;
 - b. Maree Blakeney who was responsible for the oversight of the contractors (there were in excess of 200 contractors);
 - c. Liane Neil who dealt with the contract management of the contracts that supported the legacy systems; and
 - d. Ruth Street who was responsible for the business administration function.

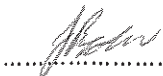
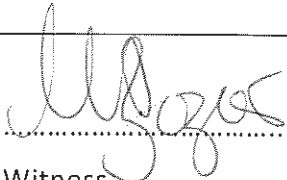
 Joanne Bugden	 Witness
---	--

Terry Burns

- 16. I recall that in or about April 2007 a contractor or consultant by the name of Terry Burns, through his contracting company, Cavendish Management, was engaged by CorpTech. I was not involved in the engagement of Mr Burns. I do not know who was involved in the engagement of Mr Burns.
- 17. I had no involvement in engaging Mr Burns for the purposes of compiling a review concerning whether there should be one prime contractor as opposed to CorpTech continuing the work using subcontractors, such as Logica, SAP and Accenture.
- 18. I do not recall playing any role in the compilation of the review by Mr Burns. I do not recall reading the report compiled by Mr Burns.
- 19. On reviewing my emails dating back to 2007 I was able to identify that a series of workshops were held in May 2007 that I believe may have led to the Request for Proposal process that was run in July 2007.
- 20. I recall meeting Mr Burns soon after his engagement at CorpTech. I do recall having personal discussions with Mr Burns and attending meetings with others from CorpTech where he was present.

Rollout of SAP by CorpTech

- 21. I was not directly involved in the rollout of the SAP finance system in various departments. I was not involved in the SAP finance and HR rollout in the Department of Housing.
- 22. CorpTech was split into two arms. Firstly, it had its main service delivery arm that Phillip Hood was responsible for that dealt with the support of the existing systems


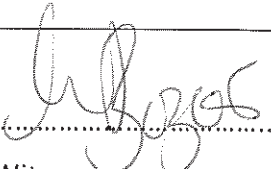
 Joanne Bugden	 Witness
---	--

within CorpTech. Then there was the SSS Initiative. Darrin Bond was responsible for that, and he had a team, including a project management office, and other teams, that worked directly with agencies in terms of identifying their business needs and configuring the system to implement those needs in the agencies. I was not directly involved in that work and I cannot say how they undertook that work.

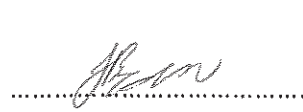
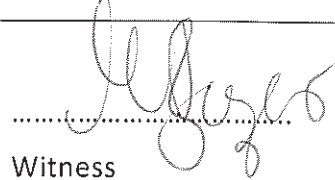
23. I am aware that a number of contractors were used in the rollout of SAP finance and HR in the Department of Housing. Those contractors included Logica, SAP and Accenture. I do not know whether IBM was a contractor for the rollout. On review of my 2007 emails I have identified that a number of IBM contractors were working at CorpTech supporting HR rollouts.

Decision to engage a prime contractor

24. I do not have any recollection of the process undertaken to decide to engage a prime contractor. On review of my emails from 2007 I believe a Request for Proposal process was undertaken in July 2007.
25. I recall attending briefing sessions with a number of the key industry IT providers. I recall going to a briefing at Accenture on Coronation Drive. I recall going to a briefing of the SAP in Mary Street. I recall Logica coming and doing a briefing at the CorpTech accommodation in Edward Street. I have no recollection of a briefing with IBM.
26. I do not know how the process came to be a closed offer process. I do not recall being a party to any conversation as to having a closed offer process involving three parties. On reviewing my emails from 2007 the Request for Proposal process looks to have been limited to the four principal supplier partners to CorpTech at that time (email dated 29/6/07).

 Joanne Bugden	 Witness
---	--

27. I do not know what process was used to decide that those three providers were going to participate in the closed tender. I have identified a spreadsheet from my 2007 emails (dated 8/8/07) which included financial information which I am assuming was derived from the responses from the Request for Proposal. I believe this information may have been used to determine the three providers for the ITO process.
28. I believe that Terry Burns had primary responsibility for the process of deciding to engage a prime contractor and deciding the providers that were going to participate in the closed tender. The decision on the three suppliers may have been influenced by the financial spreadsheet that may have been produced from the Request for Proposal process (email dated 8/8/07).
29. There was no overlap between Mr Burns' role and my role as the Director of Finance, Business Administration and Contracts at CorpTech.
30. I would assume that the role in CorpTech of identifying tenderers for a closed tender process and determining the tender process itself would ordinarily been fulfilled by the Executive Director, Barbara Perrott.
31. I am not aware of any discussions of appointing a prime contractor without any tender process.
32. I do not recall whether, prior to the closed tender process and the Invitation to Offer (ITO) process, that a request for proposal was put out to market. On review on my 2007 emails I have identified that a Request for Proposal was put to the market in July 2007.

 Joanne Bugden	 Witness
---	--

Initiation to Offer

- 33. My involvement in the prime contract process that was run in 2007 was developing the pricing schedules that were to be included in the ITO documents, and developing the pricing evaluation schedule that the evaluation team would plug information into in order to compare prices from the offers.

- 34. I recall that there were a number of meetings held with Mallesons Stephen Jaques (Mallesons) at their offices. As part of the team of people involved in the tender process, I did attend these meetings.

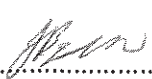
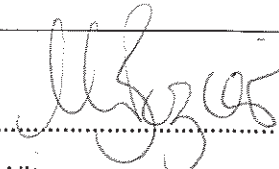
- 35. I cannot recall when my involvement in the tender process began. I cannot recall who asked me to be involved, however, I assume it was Terry Burns. Terry Burns had the ability to direct staff to carry out functions in relation to the tender process.

- 36. Terry Burns held a fair amount of power within CorpTech, given the role he undertook. I did not raise any concerns with any of the persons I answered to in relation to the power he seemed to wield. I do not recall having any conversation with Barbara Perrott or Phillip Hood in which they provided instructions on responding to Mr Burns' requests.

- 37. I do not recall that anyone in the hierarchy of CorpTech explained what Mr Burns' role would be.

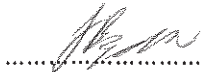
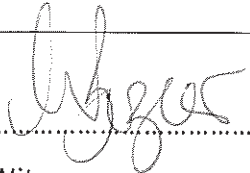
- 38. Apart for preparing schedules for the purposes of dealing with the offerors' pricing component of their offers, I did not play any role in drafting the ITO.

- 39. I do not know who had primary responsibility for the drafting of the ITO or who drafted the ITO. On review of my 2007 emails Ms Trish Brabyn looks to have taken a

 Joanne Bugden	 Witness
---	--

lead role in the preparation of the ITO. She was supported in the preparation of the ITO by a number of CorpTech staff.

- 40. I did read the ITO in full. I do not recall when I read the ITO. I took it upon myself to read the ITO to inform the pricing schedules that needed to be prepared to attach to the ITO.
- 41. I recall raising with Terry Burns and Philip Hood concerns I had about the sufficiency of the ITO. I felt that the scope of works identified in the ITO was not sufficiently detailed to give the market a clear indication of what we were expecting and I was concerned that if we didn't give sufficient detail, it would give the successful vendor a lot of opportunity for variations to the contract pricing.
- 42. I do not recall whether I raised those concerns privately with Mr Burns and Mr Hood or in a public forum.
- 43. I do not recall receiving a response to my concerns. I do not know whether the final ITO was amended as a result of me expressing my concerns.
- 44. The only urgency I recall in issuing the ITO to the market was related to Queensland Health. I understood that LATTICE was on its last legs. There were concerns about its ongoing viability and therefore something needed to be done sooner rather than later to deal with that system. There was also a pressing need to issue the ITO to the market because the SSS Initiative had been going on for a number of years and there was not a lot of deliverables being achieved.

 Joanne Bugden	 Witness
---	--

Evaluation of Responses to the ITO

- 45. I was not employed at CorpTech at the time the responses to the ITO were received. I played no role in the assessment of the responses to the ITO. **Annexure A** to this statement is a copy of an email dated 8 October 2007 that I sent to CorpTech saying that I would not be able to be involved in the evaluation process.

- 46. The email is addressed to Keith Goddard, amongst others. Mr Goddard was a contractor engaged by CorpTech. He was in a fairly senior position. His role, from what I recall, was very much limited to working with Terry Burns around this ITO that was done in 2007. I do not recall whether Mr Goddard was engaged by CorpTech before Terry Burns.

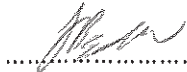

- 47. I do recall David Ekert. He was a contractor engaged by CorpTech. He played a role in the SSS Initiative. I understand that he was involved in implementation.

- 48. I was not aware that CorpTech had established a team leader arrangement to support that evaluation process of the responses to the ITO.

- 49. I have had no professional involvement with any of the team leaders after the contract had been awarded to IBM.

- 50. I had no role in engaging Mallesons for the purpose of advising in relation to the ITO or on probity.

- 51. I was not involved in any contract negotiations with IBM after they had been awarded the tender. I did not attend contract negotiations with IBM at Mallesons.

 Joanne Bugden	 Witness
---	--

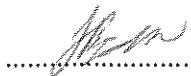
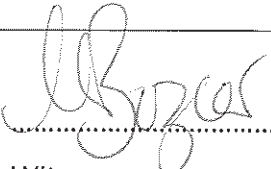
52. I do not recall Maree Blakeney expressing any concerns about the tender process. On review of my 2007 emails I have identified an email (dated 23/8/07) where Maree Blakeney expressed concerns about the procurement process and whether CorpTech has a clear understanding of the role of the prime contractor and the work that is to be undertaken. She stated that she has tried to raise these concerns with both Mr Burns and Mr Goddard.
53. I do not recall Maree Blakeney presenting me with a proposed timetable for the tender process.

Colleen Orange

54. Colleen Orange took over my role when I left CorpTech. Prior to her engagement at CorpTech she worked at Queensland Treasury. Colleen was selected through an expression of interest process. That is how she became the team leader for costings.

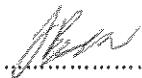
Annexures to Statement

55. Annexure B to this statement is an email I sent on 14 September 2007 to Keith Goddard and Maree Blakeney with the subject line "FW: ITO – Business Priorities Matrix". The "Brett M" referred to in the email is Brett Matthews. Attached to the email is an Excel spreadsheet. This spreadsheet outlines which government entities wanted finance or HR implementation and whether the implementation to those agencies was scheduled for phase one, phase two etc of the initiative.
56. Annexure C to this statement is an email I sent on 20 September 2007 to Colleen Orange (copied to Maree Blakeney) attaching a draft pricing matrix. I have no knowledge of whether this pricing matrix was used in the evaluation of the responses to the ITO.

 Joanne Bugden	 Witness
---	--

57. Annexure D to this statement is an email I sent on 25 September 2007 to Maree Blakeney with the subject line "RE: Fw: Accenture's Clarification Request".
58. I had no further involvement with the Queensland Health Payroll System.
59. I voluntarily make this statement to the Commission of Inquiry. The contents of this statement are true and correct to the best of my knowledge. I acknowledge that any false or misleading statement could be an offence against the Commissions of Inquiry Act 1950 or contempt of the Commission.

Dated *6th* day of *March* 2013 at *Brisbane* in the State of Queensland.


.....

Joanne Bugden


.....

Witness



**QUEENSLAND HEALTH PAYROLL SYSTEM
COMMISSION OF INQUIRY**

Annexure List to Joanne Bugden Statement

Items to be annexed to the statement of Joanne Bugden dated 6 March 2013:

- A. Email from Joanne Bugden to CorpTech dated 8 October 2007.
- B. Email from Joanne Bugden to Keith Goddard and Maree Blakeney re: FW: ITO – Business Priorities Matrix (including an attached Excel spreadsheet) dated 14 September 2007.
- C. Email from Joanne Bugden to Colleen Orange attaching a draft pricing matrix dated 20 September 2007.
- D. Email from Joanne Bugden to Maree Blakeney re: FW: Accenture’s Clarification Request dated 25 September 2007.

Witness signature: _____

Handwritten signature of the witness in cursive script.

Joanne Bugden: _____

Handwritten signature of Joanne Bugden in cursive script.

Date: 6 March 2013 Page 1 of 1

A

Michelle Bozier

From: Melinda Pugh
Sent: Wednesday, 6 March 2013 1:31 PM
To: Michelle Bozier
Subject: FW: Email 1 - FW: ITO Review

Yours sincerely

Melinda Pugh
Assistant Crown Solicitor
Commercial, Corporate and ICT Team

Ph: (07) 323 96315 | Mob: 0459 115 947

-----Original Message-----

From: Joanne Bugden
Sent: Thursday, 21 February 2013 12:28 PM
To: Melinda Pugh
Subject: Email 1 - FW: ITO Review

1st email.

Joanne Bugden
Director
Reporting, Finance and Community Engagement Reform and Support Services, Queensland
Courts Department of Justice and Attorney-General Joanne.Bugden@justice.qld.gov.au
Phone: 3247 4361
Mobile: 0437 641 471

-----Original Message-----

From: Joanne Bugden
Sent: Monday, 8 October 2007 10:59 AM
To: 'barbara.perrott@corpotech.qld.gov.au'; 'terry.burns@corpotech.qld.gov.au';
'Keith.Goddard@corpotech.qld.gov.au'
Cc: 'maree.blakeney@corpotech.qld.gov.au'; 'Colleen.Orange@treasury.qld.gov.au'
Subject: ITO Review

Dear all,

I wish to advise that I am unable to take the lead in doing the pricing evaluation for the ITO. My work commitments are huge and will be increasing substantially this week and next as I will be assuming the role of Director from the 22 October due to leave commitments.

I have confidence that Colleen will be able to take the lead on the evaluation. I will make myself available though to Colleen for any questions she might have.

Regards

Joanne Bugden
Assistant Director
Financial Services Branch
Department of Justice and Attorney-General
Ph: 3239 0900

Michelle Bozier

B

From: Joanne Bugden
Sent: Thursday, 21 February 2013 12:32 PM
To: Melinda Pugh
Subject: Email 4 - FW: ITO - Business Priorities Matrix

Attachments: Revised Business Priorities Matrix 14-09-07 v1.xls



Revised Business
Priorities Ma...

4th email.

Joanne Bugden
Director

Reporting, Finance and Community Engagement Reform and Support Services, Queensland
Courts Department of Justice and Attorney-General Joanne.Bugden@justice.qld.gov.au
Phone: 3247 4361

Mobile: 0437 641 471

-----Original Message-----

From: Joanne Bugden

Sent: Friday, 14 September 2007 1:39 PM

To: 'Keith.Goddard@corpotech.qld.gov.au'; 'Maree.Blakeney@corpotech.qld.gov.au'

Subject: FW: ITO - Business Priorities Matrix

Keith/Maree,

I need to vent to someone, and I hope you guys don't mind. I knew LAQ, Sunwater and Forestry were HR only. This is how I originally represented them in the table. It got changed to HR/Finance on advice from Brett M apparently. I emailed him on Tuesday about this, 24 hours prior to the ITO going out, but heard nothing back.

The situation we now face is that the vendors will quote for a joint implementation and not just HR. The way to sort this out is given these organisations are in phase 2, make sure when the vendor comes up with fixed price in phase 1D we clearly state HR only.

Very very frustrating

Joanne

-----Original Message-----

From: Carmel.Hodda@sharedservices.qld.gov.au

[mailto:Carmel.Hodda@sharedservices.qld.gov.au] On Behalf Of

SSI.PPO.Business.Solutions.Scope.and.Change@treasury.qld.gov.au

Sent: Friday, 14 September 2007 1:26 PM

To: Keith.Goddard@corpotech.qld.gov.au; Shaurin.Shah@corpotech.qld.gov.au

Cc: Brett.Matthews@sharedservices.qld.gov.au;

Steve.Mitchell@sharedservices.qld.gov.au; Maree.Blakeney@corpotech.qld.gov.au;

Michael.Lewis@sharedservices.qld.gov.au; Sally.OCarroll@sharedservices.qld.gov.au;

Joanne Bugden

Subject: ITO - Business Priorities Matrix

Shaurin,

We have further investigated LAQ, Sunwater, and Forestry. The current situation is that all 3 will be taking up HR only.

No changes to the list of agencies are required yet as a result of the recent reorganisations.

I have attached an updated spreadsheet (changes are shown in yellow cells). Please advise what impact this will have on the ITO.

(See attached file: Revised Business Priorities Matrix 14-09-07 v1.xls)

Thanks,

Carmel Hodda
SSI Policy and Program Office
Queensland Treasury

Ph: 07 3227 6902
Fax: 07 3238 3020

Samantha
Delaney/SSA/QTreasury

13/09/2007
03:09 PM

To
Carmel Hodda/SSA/QTreasury@QTreasury
cc

Subject
Fw: Question on agencies

Samantha Delaney
Executive Assistant
Shared Service Initiative Policy and Program Office Queensland Treasury
61 Mary Street, Brisbane Qld 4000
PO Box 611 Brisbane Qld 4001
Phone: (07) 3224 2564 Samantha.Delaney@sharedservices.qld.gov.au
----- Forwarded by Samantha Delaney/SSA/QTreasury on 13/09/2007 03:09 PM

"Joanne Bugden"
<Joanne.Bugden@justice.qld.gov.au>

11/09/2007
04:55 PM

To
<brett.matthews@sharedservices.qld.gov.au>

cc
Subject
Question on agencies

Brett,

I have just been talking with Keith Goddard on the pricing schedule and am curious as to why the following agencies have been included for both Finance and HR:

- * Legal Aid
- * SunWater
- * FPQ

I met with Michael Knox from Legal Aid this morning and he was very clear that they were only interested in HR. They currently run FinanceOne and are not looking to change. For HR though they are on Aurion and are supported by PartnerOne, and they are looking to move to SAP. But this is for HR only.

Both SunWater and FPQ support their own finance solutions in SAP. Have we confirmed in writing that they do want to move to ECC5?

I'm sorry if it seems I am sticking my nose in, but I need to make sure we get the vendors to quote on the right stuff.

Regards

Joanne Bugden
Assistant Director
Financial Services Branch
Ph: 3239 0900

SSP / Agency	Agency Acronym	Agency SSP/Agency Name	Current System	Current System Date for expiry of current system support	Major HR SSS influencing takeup	Major finance SSS influencing takeup	Major HR SSS influencing takeup	Major OSF features influencing takeup	Other Time-Dependent Constraints	SSP servicing the agency	Note	Finance	HR	OSF	Roosting
Agency	ADCQ	Anti-Discrimination Commission Queensland	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system Dec-08						P1	Will go with JAG	Complete	Phase 2		
Agency	DCS	Department of Child Safety	SAP 4.6C	Dec-08						CLK	Wanted early 2008 combined go live	Phase 2	Phase 2		
Agency	DOC	Department of Communities	SAP 4.6C	Dec-08						CLK		Phase 2	Phase 2		
Agency	DETA	Department of Education, Training and the Arts	TSS 3.0.1 (HR) SAP ECC 5 (Fin)	Jun 08 New system					Teacher Aides: (1) EBA expires 31 Aug 2008 (2) Negotiations commence May 2008 Teachers (1) EBA expires 30 April 2009 (2) Negotiations commence Oct 2008 Cleaners (1) EBA expires 30 April 2009 (2) Negotiations commence Jan 2009	CLK CLK	(1) Single HR release for all of DETA (2) Dependency on the new HR solution to support the ONE SCHOOL project.	Complete	Phase 1	Phase 1	Phase 2
Agency	DES	Department of Emergency Services	Latice (HR) SAP 3.11 (Fin)	Jun 08 No support	Inventory Management		Roosting		Die Ambulance Service (1) EBA expires 30 Sep 2008 (2) Negotiations commence June 2008	P1	(1) Initially did not want Workbeam as have integrated roosting system - further analysis required (2) SSA has concerns about continued use of manual time sheets - see SSA below (3) Request Finance by 1 July 2008 (4) SABA to be able to be accessed externally for their volunteers (5) Major concerns about pay alignment as they have 2 big agencies which are staggered	Phase 1	Phase 1		Phase 2
Agency	DEIR	Department of Employment and Industrial Relations	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system						CSQ		Complete	Phase 2		
Agency	Housing	Department of Housing	SAP 4.6C (Fin) ESP (Roosting)	Dec 08		Require Real Estate				CSQ		Phase 2	Complete	Phase 2	
Agency	DoI	Department of Infrastructure	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system						CSQ (under discussion)		Complete	Phase 2		
Agency	JAG	Department of Justice and Attorney General	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system					Local Govt elections Mar 2008	P1		Complete	Phase 2		
Agency	DLGFSR	Department of Local Government, Planning, Sport and Recreation	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system					Local Govt elections Mar 2008	CSQ		Complete	Phase 2		
Agency	DMR	Department of Main Roads	SAP 4.6C	Dec-08	Inventory management			P&PM1, P&PM2, P&PM3 CATS, Manage Business Proposal, Funding Sources, Sales, Asset Maintenance		CLK	Issues around availability of OSF	Phase 2	Phase 2		
Agency	DME	Department of Mines and Energy	SAP 4.6C	Dec-08						CLK	Currently part of NRW system - most likely would go at same time	Phase 2	Phase 2		
Agency	NRW	Department of Natural Resources and Water	SAP 4.6C	Dec-08						CLK	Prefer joint with DPI&F	Phase 2	Phase 2		
Agency	DPI&F	Department of Primary Industries and Fisheries	SAP 4.6C	Dec-08						CLK	Later release if possible	Phase 2	Phase 2		
Agency	DPW	Department of Public Works	Aurion 9.3.1 (HR) SAP 3.11 (Fin)	See note below No support	Shared procurement interface to new TMS (pilot)		Interface to new TMS (pilot)			CSQ	Urgently seeking finance go live with OSF by mid 2008 due to needs of finance business systems for commercialised business units	Phase 1	Phase 2	Phase 1	
Agency	DSD	Department of State Development	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system						CSQ	Prefer to go live with DPC	Complete	Phase 2		
Agency	DPC	Department of the Premier and Cabinet	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system						CSQ	Possible MOG changes, state Govt election	Complete	Phase 2		
Agency	DFTWID	Department of Tourism, Fair Trading and Wine Industry Development	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system						CSQ		Complete	Phase 2		
Agency	DSQ	Disability Services Queensland	SAP 4.6C	Dec-08			Roosting			CLK	Introducing RosterOne as interim roosting system	Phase 2	Phase 2		Phase 2
Agency	ECQ	Electoral Commission of Queensland	RosterOne SAP ECC 5 (Fin)	See note below New system						P1	Will go with JAG	Complete	Phase 2		

SSP / Agency	Agency Acronym	Agency SSP/Agency Name	Current System	Current System Date for expiry of current system support	Major finance features of SSS influencing takeup	Major HR features of SSS influencing takeup	Major OSF features influencing takeup	Other Time-Dependent Constraints	SSP servicing the agency	Note	Finance	HR	OSF	Rostering
Agency	EPA	Environmental Protection Agency	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system Dec-08					CSQ		Complete	Phase 2		
Agency	FPQ	Forestry Plantations Queensland Office	SAP 4.6C						CLK	(1) Will go with NRW (2) Not taking up the finance solution Not taking up the Finance solution.	na	Phase 2		
Agency	LAQ	Legal Aid Queensland	Aurion 9.3.1 (HR) Finance 1 (Fin)	See note below na					P1		na	Phase 2		
Agency	PLA	Prostitution Licensing Authority	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system					P1	Will go with QPS	Complete	Phase 2		
Agency	QCS	Queensland Corrective Services	Lattice (HR) SAP ECC 5 (Fin)	Jun 08 New system					P1	17-08-07: SS CEO GB Decision to exclude rostering for QCS in phase 1	Complete	Phase 1		Phase 2
Agency	Health	Queensland Health	Lattice (HR) SAP 4.6B (Fin)	Jun 08 No support	Procurement, Inventory Management Interface to new TMS (pilot)	Rostering Interface to new TMS (pilot)	P&PM1, P&PM2, Manage Business Proposal, Funding Sources, Asset Maintenance	Medical Officers (1) EBA expires 31 Aug 2008 (2) Negotiations commence May 2008 OLD Health (other than nurses): (1) EBA expires 31 Aug 2008 (2) Negotiations commence May 2008 Nurses (1) EBA expires 26 March 2009 (2) Negotiations commence Dec 2008	Health	Payroll and rostering solutions are the top functional priorities	Phase 1	Phase 1		Phase 1
Agency	QPS	Queensland Police Service	Aurion 9.3.1 (HR) SAP ECC 5 (Fin)	See note below New system Dec-08		Rostering			P1	Alignment with "Equity" year each May	Complete	Phase 2		Phase 2
Agency	QT	Queensland Transport	SAP 4.6C				P&PM1, CATS, Manage Business Proposal, Funding Sources		CLK	Issues around availability of OSF	Phase 2	Phase 2		Phase 2
Agency	Treas	Queensland Treasury	SAP 4.6B	No support	BPS				CSQ	Timed to miss major budget and finance reporting cycles	Phase 1	Phase 1		
Agency	QWV	Queensland Water Commission	SAP 4.6C	Dec-08					CLK	Will go with NRW	Phase 2	Phase 2		
Agency	SunWater	SunWater	SAP 4.6C	Dec-08					CLK	(1) Will go with NRW (2) Not taking up the finance solution	na	Phase 2		
SSP	CAPS	Corporate and Professional Services	TSS 3.0.1 (HR) SAP ECC 5 (Fin)	Jun 08 New system					CAPS	Part of DETA	Part of DETA	Part of DETA		
SSP	Health SSP	Health SSP	Lattice (HR) SAP 4.6B (Fin)	Jun 08 No support					Health SSP	Part of Queensland Health	Part of Old Health	Part of Old Health		
SSP	SSA	Shire of Service Agency	na	na					CSQ	(1) Will replace individual situations for CSQ, CLK, P1 (2) Will move to single company code in SAP 4.6C (3) Will upgrade to new system at the same time as Treasury (4) Concerned about continued use of manual time sheets if DES do not have rostering. Need to investigate if this can be achieved by CATS. (5) Have identified that they need changes to legacy systems while they are on hold for taking up the new solution.	Phase 1	Phase 1		
w-o-g		RASP Lite	na	na					na					
w-o-g		RASP heavy	na	na					na					
w-o-g		Travel Management System	na	na					na					
Notes:														
				Aurion: Upgrade plan in progress and we will be back in support by Jan/Feb 2008.						SAP HR agencies: HR/PI integration issues				
										Cluster 3 agencies have identified that they need changes to legacy systems while they are on hold for taking up the new solution.				

SSP / Agency	Agency Acronym	Agency SSP/Agency Name	Current System	Current System: Date for expiry of current system support	Major finance features of SSS influencing takeup	Major HR features of SSS influencing takeup	Major OSF features influencing takeup	Other Time-Dependent Constraints	SSP sponsoring the agency	Note	Finance	HR	OSF	Rostering
										Cluster 3 agencies have requested confirmation of the gap between the Standard Offering and their current systems				

Michelle Bozier

e

From: Joanne Bugden
Sent: Thursday, 21 February 2013 12:31 PM
To: Melinda Pugh
Subject: Email 3 - FW: Pricing Matrix

Attachments: RFO assessment table.xls



RFO assessment
table.xls (188 ...

3rd email

Joanne Bugden
Director
Reporting, Finance and Community Engagement Reform and Support Services, Queensland
Courts Department of Justice and Attorney-General Joanne.Bugden@justice.qld.gov.au
Phone: 3247 4361
Mobile: 0437 641 471

-----Original Message-----

From: Joanne Bugden
Sent: Thursday, 20 September 2007 11:50 AM
To: 'Colleen.Orange@treasury.qld.gov.au'
Cc: 'Maree.Blakeney@corpotech.qld.gov.au'
Subject: Pricing Matrix

Colleen,

Attached is the completed pricing matrix. Have a look at it when you get a chance and let me know your thoughts.

Joanne Bugden
Assistant Director
Financial Services Branch
Department of Justice and Attorney-General
Ph: 3239 0900

0				
0				
0				
0				
0				

				0

GST Exclusive Price

TOTAL LOGICA COST (including adjustment for CorpTech costs and price exclusions)

\$

								0
								0
								0
								0
								0
								0
								0
								0
								0

								0
								0
								0
								0
								0
								0
								0
								0
								0
								0

GST Exclusive Price

TOTAL LOGICA COST (including adjustment for CorpTech costs and price exclusions)

\$

1	2	3	4	5	6

								0					
								0					
								0					
								0					
								0					
								0					

														0

GST Exclusive Price

TOTAL LOGICA COST (including adjustment for CorpTech costs and price exclusions)

\$

	a	b	c	d	e

			0	
			0	
			0	
			0	
			0	
			0	

						0

GST Exclusive Price

TOTAL LOGICA COST (including adjustment for CorpTech costs and price exclusions)

\$

1	2	3	4	5

1	2	3	4	5

2A. QCS HR - Core with Rostering						0
2B. QCS HR - Core without Rostering						0
2C. QCS HR - Agency Specific						0
3A. DES HR - Core with Rostering						0
3B. DES HR - Core without Rostering						0
3C. DES HR - Agency Specific						0
4A. BETA HR - Core						0
4B. BETA HR - Agency Specific						0
5A. Core HR with Rostering						0
5B. Core HR without Rostering						0
5C. Agency Specific HR						0

TOTAL LOGICA COST (including adjustment for CorpTech costs and price exclusions)

with Rost without Rost

	Estimated PS level	Daily Rate (Source from John Leahy)	Estimated Number of Days	Cost
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
27				
28				
29				
30				
31				
32				
33				
34				
35				
36				
37				
38				
39				
40				
41				
42				
43				
44				
45				
46				
47				
48				
49				
50				
51				
52				
53				
54				
55				
56				
57				
58				
59				
60				

Build and Implement the "additional Finance, HR and OSF" agencies (NB. Best Estimate - tables may need to be completed twice based on vendor response to 5.3 p.33)

ACCENTURE SUBMISSION				ACCENTURE SUBMISSION				ACCENTURE SUBMISSION			
Vendor Cost		Corp/tech Cost		Additional Costs for Inclusion in Analysis		Resource Type		Estimated PS level		Resource Type	
Price Basis	GST Inclusive price	Price Exclusions	Per month FTE Estimation	Resources Type	Number	Time Period for Engagement	Total FTE requirement (in days)	Key Skills Required	Price Exclusions	Excluded by BOM (Y) or (N)	Estimated Cost if answer = (N)
1A. State Development - core HR							0				
1B. State Development - agency specific HR							0				
2A. DFTWID - core HR							0				
2B. DFTWID - agency specific HR							0				
3A. Qld Police - core HR (with rostering)							0				
3B. Qld Police - agency specific HR							0				
4A. Prostitution Licensing Authority Police - core HR							0				
4B. Prostitution Licensing Authority Police - agency specific HR							0				
5A. DLGFSR - core HR							0				
5B. DLGFSR - agency specific HR							0				
6A. DEIR - core HR							0				
6B. DEIR - agency specific HR							0				
7A. DPW - core HR							0				
7B. DPW - agency specific HR							0				
8A. JAG - core HR							0				
8B. JAG - agency specific HR							0				
9A. ADCCO - core HR							0				
9B. ADCCO - agency specific HR							0				
10A. ECO - core HR							0				
10B. ECO - agency specific HR							0				
11A. Infrastructure - core HR							0				
11B. Infrastructure - agency specific HR							0				
12A. DPC - core HR							0				
12B. DPC - agency specific HR							0				
13A. EPA - core HR							0				
13B. EPA - agency specific HR							0				
14A. Housing - core Finance/Real Estate							0				
14B. Housing - agency specific Finance							0				
15A. Legal Aid Qld - core Finance & HR							0				
15B. Legal Aid Qld - agency specific Finance & HR							0				
16A. Main Roads - core Finance & HR							0				
16B. Main Roads - agency specific Finance & HR							0				
16C. Main Roads - OSF							0				
17A. Transport - core Finance & HR							0				
17B. Transport - agency specific Finance & HR							0				
17C. Transport - OSF							0				
18A. DP&F - core Finance & HR							0				
18B. DP&F - agency specific Finance & HR							0				
19A. DNR&W - core Finance & HR							0				
19B. DNR&W - agency specific Finance & HR							0				
20A. Child Safety - core Finance & HR							0				
20B. Child Safety - agency specific Finance & HR							0				

21A. Communities - core Finance & HR (with rostering)					0					
21B. Communities - agency specific Finance & HR					0					
22A. Disability Services Qld - core Finance & HR (with rostering)					0					
22B. Disability Services Qld - agency specific Finance & HR					0					
23A. Mines & Energy - core Finance & HR					0					
23B. Mines & Energy - agency specific Finance & HR					0					
24A. SunWater - core Finance & HR					0					
24B. SunWater - agency specific Finance & HR					0					
25A. FPQ - core Finance & HR					0					
25B. FPQ - agency specific Finance & HR					0					
26A. Core HR					0					
26B. Agency Specific HR					0					
26C. Core Finance					0					
26D. Agency Specific Finance					0					
26E. OSF					0					

TOTAL ACCENTURE COST (including adjustment for Corp Tech costs and price exclusions)

6,127,300.00

IBM SUBMISSION Vendor Cost		IBM SUBMISSION Corp Tech Cost		IBM SUBMISSION Additional Costs for Inclusion in Analysis								
Price Basis	GST Inclusive price	Price Exclusions	Per month FTE Estimation	Resource Type	Number	Time Period for Engagement	Total FTE requirement (In days)	Key Skills Required	Excluded by Both (Y) or (N)	Estimated Cost if answer = (N)	Resource Type	Estimated PS level
1A. State Development - core HR							0					
1B. State Development - agency specific HR							0					
2A. DFTWID - core HR							0					
2B. DFTWID - agency specific HR							0					
3A. Qld Police - core HR (with rostering)							0					
3B. Qld Police - agency specific HR							0					
4A. Prostitution Licensing Authority Police - core HR							0					
4B. Prostitution Licensing Authority Police - agency specific HR							0					
5A. DLGFSR - core HR							0					
5B. DLGFSR - agency specific HR							0					
6A. DEIR - core HR							0					
6B. DEIR - agency specific HR							0					
7A. DPW - core HR							0					
7B. DPW - agency specific HR							0					
8A. JAG - core HR							0					
8B. JAG - agency specific HR							0					
9A. ADCCO - core HR							0					
9B. ADCCO - agency specific HR							0					
10A. ECO - core HR							0					
10B. ECO - agency specific HR							0					
11A. Infrastructure - core HR							0					
11B. Infrastructure - agency specific HR							0					
12A. DPC - core HR							0					

IBM SUBMISSION Vendor Cost		IBM SUBMISSION Corp Tech Cost		IBM SUBMISSION Additional Costs for Inclusion in Analysis								
Price Basis	GST Inclusive price	Price Exclusions	Per month FTE Estimation	Resource Type	Number	Time Period for Engagement	Total FTE requirement (In days)	Key Skills Required	Excluded by Both (Y) or (N)	Estimated Cost if answer = (N)	Resource Type	Estimated PS level
1A. State Development - core HR							0					
1B. State Development - agency specific HR							0					
2A. DFTWID - core HR							0					
2B. DFTWID - agency specific HR							0					
3A. Qld Police - core HR (with rostering)							0					
3B. Qld Police - agency specific HR							0					
4A. Prostitution Licensing Authority Police - core HR							0					
4B. Prostitution Licensing Authority Police - agency specific HR							0					
5A. DLGFSR - core HR							0					
5B. DLGFSR - agency specific HR							0					
6A. DEIR - core HR							0					
6B. DEIR - agency specific HR							0					
7A. DPW - core HR							0					
7B. DPW - agency specific HR							0					
8A. JAG - core HR							0					
8B. JAG - agency specific HR							0					
9A. ADCCO - core HR							0					
9B. ADCCO - agency specific HR							0					
10A. ECO - core HR							0					
10B. ECO - agency specific HR							0					
11A. Infrastructure - core HR							0					
11B. Infrastructure - agency specific HR							0					
12A. DPC - core HR							0					

Other Questions

For questions 66, 93, 94, 95, 96, 97, 98, 99, it is proposed that the responses will be copied and pasted onto this page. These answers will not influence vendor choice, but will be used to supplement the pricing information provided.

Michelle Bozier

D

From: Melinda Pugh
Sent: Wednesday, 6 March 2013 1:31 PM
To: Michelle Bozier
Subject: FW: Email 2 FW: Fw: Accenture's Clarification Request

Yours sincerely

Melinda Pugh
Assistant Crown Solicitor
Commercial, Corporate and ICT Team

Ph: (07) 323 96315 | Mob: 0459 115 947

-----Original Message-----

From: Joanne Bugden
Sent: Thursday, 21 February 2013 12:31 PM
To: Melinda Pugh
Subject: Email 2 FW: Fw: Accenture's Clarification Request

2nd email

Joanne Bugden
Director
Reporting, Finance and Community Engagement Reform and Support Services, Queensland
Courts Department of Justice and Attorney-General Joanne.Bugden@justice.qld.gov.au
Phone: 3247 4361
Mobile: 0437 641 471

-----Original Message-----

From: Joanne Bugden
Sent: Tuesday, 25 September 2007 1:04 PM
To: 'Maree.Blakeney@corpotech.qld.gov.au'
Subject: RE: Fw: Accenture's Clarification Request

Maree,

I am happy with the response.

Joanne

-----Original Message-----

From: Maree.Blakeney@corpotech.qld.gov.au [mailto:Maree.Blakeney@corpotech.qld.gov.au]
Sent: Tuesday, 25 September 2007 12:22 PM
To: philip.hood@corpotech.qld.gov.au; Joanne Bugden; Colleen.Orange@corpotech.qld.gov.au
Cc: Shaurin.Shah@corpotech.qld.gov.au; Keith.Goddard@corpotech.qld.gov.au
Subject: Re: Fw: Accenture's Clarification Request

HI Philip and Joanne,

Please find attached a draft response to Accenture regarding the pricing schedule for Knowledge Transfer. Can you please review and provide comments. (See attached file: PC014_Accenture_Pricing_Schedule_070924_draft response.doc)

Question

Accenture is seeking clarification on CorpTech's expectation/assumption regarding the Knowledge Transfer pricing table in Schedule 4. Pricing tables in Schedule 4 reflect the structure detailed in Part D Statements of Work except for this Knowledge Transfer table.

Clarification is sought as to whether there is a particular statement of work or ITO reference that this Knowledge Transfer pricing table is referring to eg. section 1.5.2 Resourcing and Capability or Section 1.7 related to Knowledge Transfer, Training and

Documentation.

Is this table intended to capture knowledge transfer related to and included within individual releases, or is there expected to be separate knowledge transfer costs either in parallel or at the end of the program schedule?

Response:

Where the Contractor is required to undertake Knowledge Transfer, including the provision of documentation for the Initial Statement of Work and Future Statements of Work the knowledge transfer strategies are to be detailed in Part D Sections 1.5, 1.6 and 1.7, and the price for such are to be included in the Fixed Price and Best Estimates relating to each line item in Schedule 4, Pricing.

Where the Contractor offers additional Knowledge Transfer strategies to meet the Customers on going requirements, the Contractor is to detail the course, training methodologies, deliverables, timeframes and price in the Knowledge Transfer table in Schedule 4.

Thanks,
Maree

Maree Blakeney
Manager, Resource Management Unit

=====
Fin Business Admin & Contracts / CorpTech Level 6, 61 Mary Street, Brisbane, 4000
Phone: 3227 7552 ext 77552 mailto:maree.blakeney@corpotech.qld.gov.au
=====

Philip
Hood/CorpTech/QTr
easury

24/09/2007 11:09
AM

To
Maree
Blakeney/CorpTech/QTreasury@QTreasu
ry

cc

Subject
Fw: Accenture's Clarification
Request

Maree
For advice please.

thanks Philip
----- Forwarded by Philip Hood/CorpTech/QTreasury on 24/09/2007 11:09 AM

Keith
Goddard/CorpTech/
QTreasury

24/09/2007 10:49
AM

To
Shaurin
Shah/CorpTech/QTreasury@QTreasury
cc

Terry
Burns/CorpTech/QTreasury@QTreasury,
Philip
Hood/CorpTech/QTreasury@QTreasury
Subject

Re: Accenture's Clarification
Request(Document link: Philip Hood)

Shaurin,

Could you please consult with Phil Hood as to his requirements in this area. Phil was the primary architect for this aspect.

Thanks

Keith Goddard
ph: 303 30395
mb: 0438 291 591

Shaurin
Shah/CorpTech/QTreasury

24/09/2007 10:47
AM

To
Keith
Goddard/CorpTech/QTreasury@QTreasury, Terry
Burns/CorpTech/QTreasury@QTreasury
cc

Subject
Accenture's Clarification Request

Hi Keith/Terry,

Accenture is seeking clarification on the Knowledge Transfer as described below. Currently we haven't put any specific reference to KT in PartD and in Schedule 4 it is only covered under 2B. (My view is we should have asked for a Knowledge Transfer quote for 1E, 1F, 1G, 1H and 2A which would be the End-of Release KT for 1F, 1G, 1H and 2A)

Accenture is seeking clarification on CorpTech's expectation/assumption regarding the Knowledge Transfer pricing table in Schedule 4. Pricing tables in Schedule 4 reflect the structure detailed in Part D Statements of Work except for this Knowledge Transfer table.

Clarification is sought as to whether there is a particular statement of work or ITO reference that this Knowledge Transfer pricing table is referring to eg. section 1.5.2 Resourcing and Capability or Section 1.7 related to Knowledge Transfer, Training and Documentation.

Is this table intended to capture knowledge transfer related to and included within individual releases, or is there expected to be separate knowledge transfer costs either in parallel or at the end of the program schedule?

..Kind regards,
Shaurin Shah
Implementation Project Manager
Shared Service Solutions, CorpTech
Level 9, 60 Edward St
Telephone: 303 30442 (Short Dial: 30442)
Mobile: 0448 148 544
email : shaurin.shah@corptech.qld.gov.au